

E. Sue Wade
Executive Director-ICSC

SBC Telecommunications, Inc.
One Bell Plaza, Room 1445
Dallas, Texas 75202
Phone 214 745-7340
Fax 214 745-8421



June 30, 1999

Jeff Conley
2115 Hampton
Carrollton, TX 75006

Dear "Speaker Man" Jeff:

On behalf of the ICSC Division of Southwestern Bell, I would like to thank you for the powerful program you presented at our conference on June 21, 1999. Your message was both informative and inspiring. In addition, you made us all aware of how important it is that while we are focusing on our jobs we don't lose sight of what is important in other areas of our lives.

The feedback from our employees has been extremely positive. I know that your words and "Aggie High-Five" will continue to have a lasting impact on our entire group.

I look forward to working with you again in the future.

Sincerely,

A handwritten signature in black ink that reads "E. Sue Wade". The signature is written in a cursive, flowing style.

E. Sue Wade
Executive Director-ICSC

Enclosure